

To allow a F/A to step off the A/C to use the jetbridge phone, would greatly increase efficiency, communication and would not adversely impact safety. The F/A would still be close enough to the boarding door to monitor the status of the flight and be available to expedite an evacuation if necessary. Currently our only option is to contact the Captain to relay information to the agent or operations when only minimum crew is onboard. Interrupting the pilot while he/she is performing their checklist to communicate with Operations or the gate, takes away from the safety of the flight.

We are requesting the FAA to change this rule and allow F/A to step off the A/C to use the jetbridge phone. Problems can be resolved quickly by allowing the F/As to communicate with the agent or operations directly and could prevent further safety issues once airborne.